

Traceable installation process

While your men in the field are placing your hardware, the installed meters will start connecting to your system. This is where the foundation of proper meter management is being laid; the software integration of your meters into your network.

A robust installation process is defined by a flawless connection between the (geographical) customer information coming from your ERP/CIS and the unique identification information of your devices coming from the manufacturer's shipment files.

From pilot to roll-out: errors and mistakes pile up

When upscaling from pilot-project to mass roll-out, the risk of losing track of your installation process increases. Meters get lost in your warehouse, installers manually enter wrong information, WRM errors occur, installations fail, etc.

This results in black spots in your meter network, increased CAPEX on asset distribution and re-installing activities. Keeping track of the cases in which the connection for different reasons has not been made is key for a rock-solid installation process.

Smart Netinium tracing features:

- Create placeholders for physically installed meters that are trying to connect, however, cannot be recognized based on missing shipping files or customer information ⇒ Avoid black spots in your network including anonymous energy consumption
- Highlight meters that, based on shipment files, left your warehouse however have not been physically installed yet ⇒ Bring down the number of 'floating' meters and avoid needless extra CAPEX
- Automatically log this cross-check information and get updated once connections have been made successfully ⇒ Gain real-time information on your installation progress
- Once running, recall background information on installation and connection activities of the individual meters in your network ⇒ Be able to track down causes of failed installation processes

